



MCS OPENS SELF-PERFORMING SERVICE CENTER IN DALLAS, HIRES KELLY CARNEY AS MARKET OPERATIONS DIRECTOR

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***Building Local Team of Project Managers and Service Techs
to Serve Property Owners and Financial Institutions with Field Property Solutions***

DALLAS – March 1, 2023 – [MCS](#), the national property services company founded in 1986, announced the opening of its own self-performing Service Center in Dallas. The Service Center is staffed with a market operations director, project managers, inspectors, estimators and highly trained service technicians to execute the field property services needs of the firm’s Single-Family Rental, Commercial and Mortgage Services lines of business.

The Dallas Service Center currently has a team of thirteen to manage the field services needs of its customers in the region with plans to add more employees over the next few months, helping support the local community through new jobs and economic investment. MCS is actively recruiting licensed, certified project managers and technicians who can perform a full range of property services within the property management environment, as well as seeking qualified, third-party service partners to provide additional support in key trades to perform property maintenance, inspections, repairs and rehab services.

MCS also announced that Kelly Carney will lead the local market team in Dallas as Operations Director. Carney brings over 30 years of operations experience and a vast network of local connections to MCS’s Dallas operation. A Marine Corps veteran, Carney has extensive experience with renovation and new build projects totaling over \$500 million dollars for Axtell Development Partners and Carter Family Office.

MCS’s hybrid service model combines its own “boots-on-the-ground” services with its expansive network of local vendors to create efficiencies, enhance quality control and code compliance, and ensure transparency for owner/operators through aggregation and innovative technology-driven processes.

“We’re pleased to add to our growing national network of self-performing Service Centers by making an investment in Dallas as we continue to expand our property service offerings,” said Andrew Nolan, President, Commercial and SFR Services, for MCS. “Our hybrid Service Center model combines the advantage of MCS’s own team with local vendor expertise to create

efficiencies and improve service delivery through aggregation and technology-driven processes.”

Each Service Center leverages MCS’s own self-performing teams with regional know-how and connections, along with a network of local service providers, to facilitate the most appropriate property servicing solutions on everything from inspection services and occupied maintenance to turns and renovations for SFR properties, as well as preserving foreclosed and vacant properties. MCS Service Centers also provide a robust suite of offerings for commercial/retail locations, including general maintenance, landscaping, electrical and lighting, parking lot maintenance, and plumbing, among others.

“The Dallas-Fort Worth market continues on an incredible growth trajectory on many levels, which includes over 325,000 single-family rental properties and more on the way,” added Carney. “DFW’s business-friendly environment, consistent stream of corporate relocations and steady job creation, combined with strong population growth predictions, only adds to the appeal of the market for investors and property owners. Our local expertise will be a valuable asset for commercial and residential properties across the DFW metro.”

About MCS

MCS is a leading property services provider working across Commercial Properties, Single-Family Rentals, and the Property Preservation industry. For over 35 years, MCS has been committed to responsive care, industry-leading service standards, leveraging technology, and end-to-end transparency to protect, preserve and serve communities across the country. Some of the largest and most respected mortgage servicers, real estate owners and operators, and corporations trust MCS to perform property inspections, preservation, maintenance, renovations, and other property-related services. Learn how MCS is Making Communities Shine at mcs360.com.