

ATTACHMENT 9 Request to Exceed Timeframes

Requests to exceed cost limits are not the same as requests to exceed timeframes. Neither, approval to exceed allowable cost limits or failure to receive a timely response from an M&M Contractor to exceed cost limits constitutes an extension of time to convey title and submit form HUD-27011, Part A, or an extension of time to provide title evidence and submit form HUD-27011, Part B. The Mortgagee should submit a separate request for each request for an extension of time. All requests for extensions should be submitted on form HUD 50012, *Mortgagee's Request for an Extension of Time (now PDF fill-able)*. Verbal requests for extensions will not be accepted.

Mortgagees should submit written extension requests to the M&M Contractor responsible for disposition of the property. Upon receipt, the M&M contractor will have five business days to approve the request, reject the request as lacking adequate documentation or deny the request. If the M&M Contractor rejects or denies the request for an extension of time, the Contractor will specify in writing the reason for the rejection or denial on form HUD-50012.

If the Mortgagee has not received a response within five business days of receipt by the M&M Contractor, the Mortgagee may resubmit a copy of the request directly to the GTR. The GTR will have five business days from receipt, either to approve the request, reject the request as lacking adequate documentation or deny the request. If the GTR rejects or denies the request for an extension of time, the GTR will specify in writing the reason for the rejection or denial on form HUD-50012.

If the GTR fails to respond to the request for an extension of time within five business days, the Mortgagee may contact the REO Director at the HOC with jurisdiction over the property and request an extension of time. The REO Director will make a determination to approve or deny. In instances where HUD's failure to respond caused the Mortgagee to exceed time limits, the REO Director will authorize a 30 day extension of time to allow for resolution of that issue. There is no appeal of extension requests beyond the REO Director.

In emergency situations, Mortgagees may fax their requests to the M&M Contractor's office, and confirm receipt of these requests by telephone. The local M&M Contractors office will respond to these emergency requests via fax if the Mortgagee so requests. Mortgagees are responsible for confirming receipt and legibility of all requests sent via fax.